



HYGIENE & SANITATION PROTOCOLS

To ensure the health and security of our guests, team members and business partners, We have put in place the following measures based on the protocols from the Government of Kenya and the World Health Organization.

EDUCATING STAFF



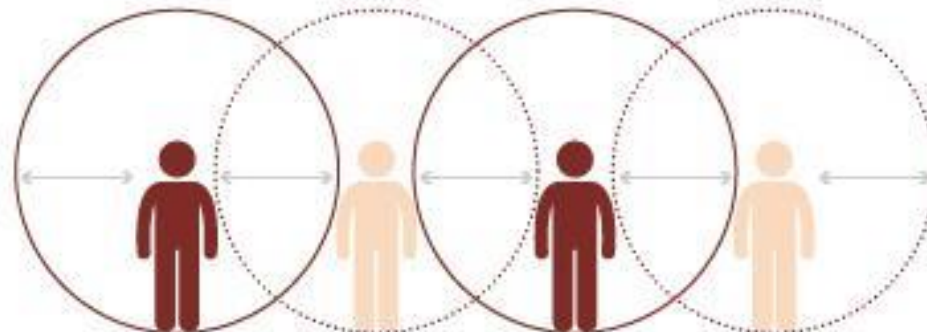
Educating staff (ongoing) on what the virus is; where the disease outbreak began; ways in which it is transmitted; symptoms to look out for; and daily measures to prevent contamination and spread of viruses in personal, operational and guest spaces.

All staff and guests maintain a distance of 1.5 meters, Use non-contact greetings; Face mask use is required.

Screening of Guests. In order to prevent an infected person from checking into the camp all guests will be required to have their temperature checked with a thermal scanner.

If a guest's temperature falls within the normal range and they do not show any symptoms they will be requested to sanitize their hands and proceed to check-in.

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STRICT HYGIENE

Strict hygiene measures such as frequent hand washing are implemented for all staff according to our health and safety protocols.

We minimize physical touch points and keep the exchange of any items between guests and staff to an absolute minimum (check-in payment, amenities, etc.)

Disinfection stations with alcohol gel and disinfectant spray are set up in guest rooms, public areas, and staff areas.

All staff members are monitored carefully and proactively through temperature check daily.



Staffs are required to respond and report to health officials when in doubt about a possible COVID-19 infection of themselves or others (including guests).

Staff areas and all back of the house are cleaned and sanitized regularly and thoroughly with disinfectant all staff members have access to frequent hand washing and hand sanitizing and will always be wearing face masks as required.





MASS TENT & LOUNGE:

Meals will be served a la carte and not self-buffet style and in individual portions rather than communal bowls and platters. We have enhanced our hygiene protocols in line with WHO guidelines with strong procedures on cleaning and sanitizing food contact surfaces.

All surfaces must be sanitized immediately after use. Social distancing protocols will be observed, and waiters limited.

The Lounge and all public spaces will be frequently cleaned, sanitized and disinfected including after every guest use. Sanitizers will be placed in all key spaces including the lounge, near washrooms and dining area.



IN ROOM PROTOCOLS

The camp staff will deep clean and sanitize each room, with emphasis on high use areas like light switches and zips. There will be limited room access by our team at guest convenience; Housekeeping staff will have face masks and appropriate protective gear. We assure our guests all linen is safely cleaned and treated.

Where guests have checked out, departed rooms are cleaned and sanitized.

All our driver guides have the highest level of health and safety training and will ensure the guests' safari experience remains the highlight of their holiday whilst keeping them safe. Vehicles will be sanitized prior to every game drive.

Hand sanitizers will be available in the vehicle and we recommend that guests bring their own binoculars during game drives.





BILLING

We will be collecting the guest details in advance to enable express check-in. Cash Payments will not be accepted at camp. Receipts will be emailed to guests.

Personal hygiene is being reiterated, including the importance of washing hands frequently and thoroughly; mouth; practicing respiratory hygiene (sneezing and coughing into a tissue that is safely discarded or the crook of the elbow), and avoiding touching one's face;





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Camp of the Kichakani Camp.
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Contact us: +254 020 2006005
: +254 717543126
Email: sales@kichakanicamp.co.ke
info@kichakanicamp.co.ke
<http://www.kichakanicamp.co.ke>

 *To Protect From Covid 19 Pandemic*